

Removing and/or Installing Java (TM) 6:

If you have difficulty viewing PowerPoint presentations that have been converted to Java using Impatica or have difficulty getting the Collaborations Tools to function properly, you may need to upgrade or clean up your installation(s) of the Java Runtime Environment. Listed below are instructions for removing all instances of Java on your computer and re-installing Java(TM) update 5 & 7 on your computer. This will configure Java on the computer in the same way Java is configured on computers in the computer labs at Michener.

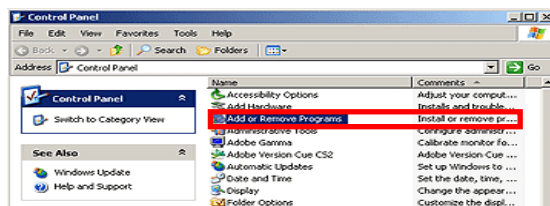
Note: This information is subject to revision without advance notice as new information becomes available

Removing all versions of Java:

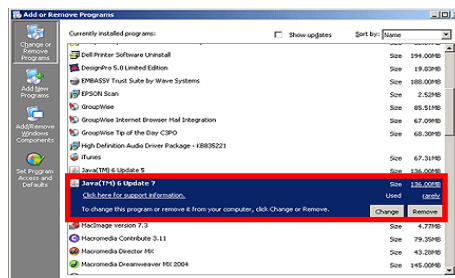
1. Make sure you have closed all Internet browser windows
2. Click on the **Start → Settings → Control Panel**



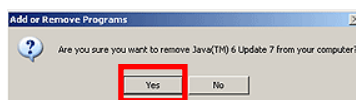
3. Double-click on **Add or Remove Programs**



4. Scroll down until you see **Java(TM) Update #** (this could be any number from 1 – 11); you may have several Java updates installed



5. Click on one of the Java update(s) and click the **Remove** button, click **Yes** when you are shown the prompt asking “Are you sure you want to remove...” and follow any instructions (repeat this process for each Java update on your computer)



The steps listed above will remove all Java updates on your computer so that you may install a fresh copy of Java.



Installing Java updates 5 & 7:

Installers for Java Updates 5 & 7 are attached to the e-mail message along with these instructions.

1. Download both installers to your hard drive (download links provided below)

Note: Java installers can be downloaded at:

Java(TM) 6 Update 5 - https://cds.sun.com/is-bin/INTERSHOP.enfinity/WFS/CDS-CDS_Developer-Site/en_US/-/USD/ViewProductDetail-Start?ProductRef=jre-6u5-oth-JPR@CDS-CDS_Developer

Java(TM) 6 Update 7 - https://cds.sun.com/is-bin/INTERSHOP.enfinity/WFS/CDS-CDS_Developer-Site/en_US/-/USD/ViewProductDetail-Start?ProductRef=jre-6u7-oth-JPR@CDS-CDS_Developer

2. Close all Internet browser windows

3. Navigate to the location where you saved the Java (TM) 5 update 5 file using the Windows Explorer. Double-click on the file "**jre-6u5-windows-i586-p-iftw.exe**" and follow the installation instructions

Note: this file is used for online installation and the process could take several minutes depending on the speed of your Internet connection; uncheck the check box for OpenOffice.org and/or the Yahoo Toolbar (these are not required)

4. Once the Java(TM) 6 Update 5 has been installed, double-click on the file "**jre-6u7-windows-i586-p-iftw.exe**" and follow the installation instructions

Note: this file is used for online installation and the process could take several minutes depending on the speed of your Internet connection; uncheck the check box for OpenOffice.org and/or the Yahoo Toolbar (these are not required)

Once the installation process for Java (TM) 6 Update 5 & 7 have finished, you should be able to open your Internet browser and resume viewing the presentations and using the Collaboration Tools in your course.

For Mac OS X users:

www.java.com recommends that Mac users make use of the Software Update feature (available in the Apple menu) to check to see if you have the most up-to-date version of Java for your Mac. Instructions for accessing the Software Update feature on your Mac are available at Apple Inc.'s website at http://support.apple.com/kb/HT1338?viewlocale=en_US. This link provides instructions for Mac OS 10.1 to 10.5.